

**OPERATIONS MANAGER REQUIRED
CAPE TOWN**

An existing opportunity has become available to join our exciting team..

The successful candidate will be responsible for:

- The day to day management of all soft service elements for Cape Town and surrounding suburbs - this will include hands-on management of the existing garden maintenance contracts and all new soft service contracts and ad-hoc work we are awarded for garden maintenance, cleaning, hygiene, waste management and pest control
- Quality management and site/job based KPI's
- Client engagement on an ongoing basis
- New marketing, client establishment and business development for all soft services offered by the company
- Regular reporting to head office in Johannesburg
- Costings for quotes both for ad-hoc work and for new service agreements
- Budget & cost control at site and branch level
- Asset management - ensuring regular servicing, general condition and secure storage/use
- General health, safety and risk management
- Operational hours will be driven by working requirements and might from time to time include weekends, public holiday's and overtime. Saturday's working availability is required
- Source, train and manage staff from region as and when required

Requirements

- Staff management experience on all levels
- At least 5 years' management experience in soft services (gardening, cleaning, hygiene, waste & pest control)
- Marketing and costing experience for all service deliverables
- Very operationally inclined
- Access to a pool for recruiting staff and casual labour as the need arises
- Must be a self-started, be able to take initiative and work independently
- Must be able to manage multiple work activities and make site decisions
- Degree, diploma or and/or other qualification in one/more of the soft service elements would be beneficial
- South African with a valid South African driver's license
- Sound knowledge and technical skills for the equipment to be used and services to be delivered
- Training at heights, first aid, firefighting and other related training beneficial
- Must be able to manage time effectively and without supervision
- Ideally have own transport
- Ideally be an existing resident of Cape Town or surrounding suburbs

Salary negotiable on experience.

Starting as soon as possible.

Please send CV to jackie@fsgroup.co.za